

# Appendix B

## Seasonality - 2021

| January |    |    |    |    |    |    | February |    |    |    |    |    |    | March |    |    |    |    |    |    | April |    |    |    |    |    |    |
|---------|----|----|----|----|----|----|----------|----|----|----|----|----|----|-------|----|----|----|----|----|----|-------|----|----|----|----|----|----|
| S       | M  | T  | W  | T  | F  | S  | S        | M  | T  | W  | T  | F  | S  | S     | M  | T  | W  | T  | F  | S  | S     | M  | T  | W  | T  | F  | S  |
|         |    |    |    |    | 1  | 2  | 1        | 2  | 3  | 4  | 5  | 6  | 1  | 2     | 3  | 4  | 5  | 6  | 4  | 5  | 6     | 7  | 8  | 9  | 10 |    |    |
| 3       | 4  | 5  | 6  | 7  | 8  | 9  | 7        | 8  | 9  | 10 | 11 | 12 | 13 | 7     | 8  | 9  | 10 | 11 | 12 | 13 | 11    | 12 | 13 | 14 | 15 | 16 | 17 |
| 10      | 11 | 12 | 13 | 14 | 15 | 16 | 14       | 15 | 16 | 17 | 18 | 19 | 20 | 14    | 15 | 16 | 17 | 18 | 19 | 20 | 18    | 19 | 20 | 21 | 22 | 23 | 24 |
| 17      | 18 | 19 | 20 | 21 | 22 | 23 | 21       | 22 | 23 | 24 | 25 | 26 | 27 | 21    | 22 | 23 | 24 | 25 | 26 | 27 | 25    | 26 | 27 | 28 | 29 | 30 |    |
| 24      | 25 | 26 | 27 | 28 | 29 | 30 | 28       |    |    |    |    |    |    | 28    | 29 | 30 | 31 |    |    |    |       |    |    |    |    |    |    |
| 31      |    |    |    |    |    |    |          |    |    |    |    |    |    |       |    |    |    |    |    |    |       |    |    |    |    |    |    |

  

| May |    |    |    |    |    |    | June |    |    |    |    |    |    | July |    |    |    |    |    |    | August |    |    |    |    |    |    |
|-----|----|----|----|----|----|----|------|----|----|----|----|----|----|------|----|----|----|----|----|----|--------|----|----|----|----|----|----|
| S   | M  | T  | W  | T  | F  | S  | S    | M  | T  | W  | T  | F  | S  | S    | M  | T  | W  | T  | F  | S  | S      | M  | T  | W  | T  | F  | S  |
|     |    |    |    |    |    | 1  | 1    | 2  | 3  | 4  | 5  |    | 1  | 2    | 3  | 4  | 5  | 6  | 1  | 2  | 3      | 4  | 5  | 6  | 7  |    |    |
| 2   | 3  | 4  | 5  | 6  | 7  | 8  | 6    | 7  | 8  | 9  | 10 | 11 | 12 | 4    | 5  | 6  | 7  | 8  | 9  | 10 | 8      | 9  | 10 | 11 | 12 | 13 | 14 |
| 9   | 10 | 11 | 12 | 13 | 14 | 15 | 13   | 14 | 15 | 16 | 17 | 18 | 19 | 11   | 12 | 13 | 14 | 15 | 16 | 17 | 15     | 16 | 17 | 18 | 19 | 20 | 21 |
| 16  | 17 | 18 | 19 | 20 | 21 | 22 | 20   | 21 | 22 | 23 | 24 | 25 | 26 | 18   | 19 | 20 | 21 | 22 | 23 | 24 | 22     | 23 | 24 | 25 | 26 | 27 | 28 |
| 23  | 24 | 25 | 26 | 27 | 28 | 29 | 27   | 28 | 29 | 30 |    |    |    | 25   | 26 | 27 | 28 | 29 | 30 | 31 | 29     | 30 | 31 |    |    |    |    |
| 30  | 31 |    |    |    |    |    |      |    |    |    |    |    |    |      |    |    |    |    |    |    |        |    |    |    |    |    |    |

  

| September |    |    |    |    |    |    | October |    |    |    |    |    |    | November |    |    |    |    |    |    | December |    |    |    |    |    |    |
|-----------|----|----|----|----|----|----|---------|----|----|----|----|----|----|----------|----|----|----|----|----|----|----------|----|----|----|----|----|----|
| S         | M  | T  | W  | T  | F  | S  | S       | M  | T  | W  | T  | F  | S  | S        | M  | T  | W  | T  | F  | S  | S        | M  | T  | W  | T  | F  | S  |
|           |    |    | 1  | 2  | 3  | 4  |         |    |    |    |    | 1  | 2  | 1        | 2  | 3  | 4  | 5  | 6  |    |          |    | 1  | 2  | 3  | 4  |    |
| 5         | 6  | 7  | 8  | 9  | 10 | 11 | 3       | 4  | 5  | 6  | 7  | 8  | 9  | 7        | 8  | 9  | 10 | 11 | 12 | 13 | 5        | 6  | 7  | 8  | 9  | 10 | 11 |
| 12        | 13 | 14 | 15 | 16 | 17 | 18 | 10      | 11 | 12 | 13 | 14 | 15 | 16 | 14       | 15 | 16 | 17 | 18 | 19 | 20 | 12       | 13 | 14 | 15 | 16 | 17 | 18 |
| 19        | 20 | 21 | 22 | 23 | 24 | 25 | 17      | 18 | 19 | 20 | 21 | 22 | 23 | 21       | 22 | 23 | 24 | 25 | 26 | 27 | 19       | 20 | 21 | 22 | 23 | 24 | 25 |
| 26        | 27 | 28 | 29 | 30 |    |    | 24      | 25 | 26 | 27 | 28 | 29 | 30 | 28       | 29 | 30 |    |    |    | 26 | 27       | 28 | 29 | 30 | 31 |    |    |
|           |    |    |    |    |    |    | 31      |    |    |    |    |    |    |          |    |    |    |    |    |    |          |    |    |    |    |    |    |

**Low season**  
 Prioritise routine inspections  
 Repairs & Maintenance  
 Staff training & development  
 Large standalone projects  
 Process changes

**Mid season**  
 Preparedness for  
 upcoming/passing high  
 season  
 Increased monitoring in key  
 areas

**High season**  
 7 day a week service  
 Extended operating hours  
 Reputational risk = high  
 Greater demand for staff AL  
 Longer travelling times  
 Greatest demand on  
 resources  
 \*Additional temporary  
 resource

WEEKEND WORKING – 7 DAY LOCALITY SERVICE

Working together

